EftsureID Service Addendum version 1.0 (24 April 2024)

1. Service Description

1.1 Service Description

(a) The EftsureID service (the **EftsureID Service**) is a one-to-many identification service that enables a payee to provide prospective payers with a simple way to verify that that payee's bank details are correct before the payer makes payments to the payee.

(b) You are allocated a number which is a protected image or text file with a unique identifier ("**EftsureID**"). You may then make available that unique identifier to prospective payers, for example, by reproducing it on Your invoice. The prospective payer may then elect to scan the invoice containing that identifier, or manually enter the identifier details, account number and BSB into the Eftsure web page at https://id.Eftsure.com.au/ or by downloading the EftsureID App from the IOS or Android store. Use of the EftsureID App may be subject to further terms and conditions.

1.2 Setup Service Description

(a) Eftsure will provide reasonable assistance to You to establish Your EftsureID and utilise it on Your invoices.

2. Data requirements

2.1 Your Data

In the course of provision of the EftsureID Service, Eftsure:

(a) collects and holds email addresses and device App IDs (unique device identifiers) of users of the EftsureID Service, including by creating a user record of these addresses and logs of scanned identifiers;

(b) collects and holds the scanned invoice image, for support, troubleshooting and audit; and

(c) collects and holds the identifier that is scanned, to maintain an audit trail to the email address and device App ID of the scanning party.

2.2 Your Responsibilities

(a) You are responsible for ensuring that Eftsure has Your correct bank details at all times.

(b) The EftsureID Service relies upon: (i) You informing Your prospective payer (for example, by inclusion of the EftsureID on Your invoice) of the method to verify Your bank account details using the EftsureID Service; (ii) the prospective payer verifying Your bank account details using the EftsureID Service; and (iii) the prospective payer then using those bank account details to make the payment. Eftsure cannot verify whether You have made the correct EftsureID available to Your prospective payer. Eftsure will verify the EftsureID is associated with Your bank account details as notified by You to Eftsure from time to time. Eftsure is not responsible for any error made by You.

2.3 No guarantee of fraud prevention

You acknowledge that:

(a) this EftsureID Service does not fully address or fully eliminate all risks of error or fraud; and

(b) Eftsure excludes liability in relation to any loss or damage that You suffer through any error or fraud that is not prevented by or occurs in connection with the EftsureID Service provided that the EftsureID Service has performed in accordance with this Agreement.

3. Glossary

3.1 Definitions

(a) **EftsureID** has the meaning given in Section 1.1(b) of this Service Addendum.

(b) **EftsureID Service** has the meaning given in Section 1.1(a) of this Service Addendum.

All other capitalised terms in this Service Addendum have the same meaning as in the Eftsure Terms of Service.